Meeting of the

North West London SHA Patients' Parliament

14th July 2006

11am - 2.30pm Friday 14th July 2006

at **London Lighthouse West, 111-117 Lancaster Road, London W11 1QT**

AGENDA

10.30 am		**Tea & Coffee**	
11.00am	**1.**	**Apologies**	
	2.	**Minutes and matters arising** **- Update on the future of the Parliament**	***Paper 1***
	3.	**Feedback on the Mystery Shopper Exercise**	
12.00	**4.**	**Training Session: Understanding the NHS**	
12.45pm		**LUNCH**	
	5.	**Update on the Patient Centred Standards for Primary Care Services**	***Paper 2***
	6.	**Training Session: Finding out whether our Standards for Primary Care meet the needs of socially excluded groups.**	
	7.	**Update from NWL SHA – Jane Buckingham**	
	8.	**AOB**	
2.30		**End of Meeting**	

Information Items:

Info Item 1 Reply letter received from NAO
Info Item 2 Evaluation feedback from May Meeting