

### 'About the annual health check

Our annual health check is the most comprehensive assessment yet of how the NHS in England is doing. It's far more wide-ranging and tougher than the old system of star ratings, which only looked at how the NHS was performing in relation to targets set by the Government. The annual health check goes much further. It scores NHS trusts on many aspects of their performance, including the quality of the services they provide to patients and the public and how well they manage their finances and other resources such as their property and staff. These scores are based on a range of information gathered throughout the year. This includes information we collect through our various service reviews and inspections, as well as the data collected by other organisations, such as the Commission for Social Care Inspection, the Mental Health Act Commission and the Criminal Records Bureau. We've had a similar system in place for five years to assess providers of healthcare who are not part of the NHS, such as private hospitals, hospices and providers of cosmetic surgery. Now, for the first time, we are extending it to the NHS. In 2005/2006, we wanted to make sure that healthcare organisations were getting the basics right. The figure below shows how all the components of the annual health check came together in 2005/2006, to determine the annual performance rating for each trust.



We don't give ratings to individual hospitals or doctor's surgeries. However, the rating we award to NHS trusts covers all of the organisations they manage as well as the many services they commission or provide in local communities. This could include hospitals, general practices and services to improve the health of the public, such

as services to help people to stop smoking. More detailed information about how the annual health check works is available on our website.

## Quality of services

**Ratings:** The score for quality of services covers a range of areas that are relevant to healthcare organisations, including access to services, safety and the way an organisation is run.

**Brief review:** The annual health check painted a mixed picture of the quality of services in the NHS.

Overall, 4% of 570 NHS trusts got the highest rating of 'excellent' for quality of services in the first year of the Healthcare Commission's annual health check. A further 36% were rated 'good', while 51% were rated 'fair' and 9% were rated 'weak'.

The score for quality of services covers a range of areas that matter to patients, including safety, cleanliness and effectiveness. In particular, it reflects:

- whether a trust is meeting basic standards of care
- how a trust is performing in relation to targets set by Government
- the results of our reviews of specific services or topics, such as tobacco control, community mental health, management of admissions and diagnostic services

Acute and specialist trusts performed best for quality of services, ((54%) scored 'excellent' or 'good').

## Use of resources

**Ratings: The** score for use of resources is based on how well an organisation in the NHS manages its finances.

**Brief review:** More than a third (37%) of trusts received a score of 'weak' for use of resources in 2005/2006, the first year of the Healthcare Commission's annual health check. This means they failed to manage their finances adequately for the year to March 31st 2006.

Only 3% of trusts were given a score of 'excellent' for use of resources, (13% scored 'good' and 47% of trusts 'fair'.)

These scores were based on assessments carried out by the Audit Commission and Monitor. These organisations also play a role in the regulation of healthcare organisations in the NHS.'



## Extracts from Results of Annual Health Check 2005/2006 - Healthcare Commission (October 2006)

### North West London NHS organisations

| Healthcare organisation                                 | Type          | Quality of Services | Use of Resources |
|---|---------------|---------------------|------------------|
| <b>Brent</b>  |               |                     |                  |
| Brent Teaching PCT                                      | PCT           | Fair                | Fair             |
| North West London Hospitals NHS                         | Acute         | Fair                | Weak             |
| <b>Ealing</b>   |               |                     |                  |
| Ealing PCT  | PCT           | Fair                | Fair             |
| West London Mental Health Trust                         | Acute         | Good                | Fair             |
| Ealing Hospital NHS Trust                               |               |                     |                  |
| <b>Hammersmith &amp; Fulham</b>                         |               |                     |                  |
| Hammersmith & Fulham PCT                                | PCT           | Fair                | Fair             |
| Hammersmith Hospital NHS Trust                          | Acute         | Good                | Weak             |
| <b>Harrow</b>   |               |                     |                  |
| Harrow PCT  | PCT           | Good                | Weak             |
| North West London Hospitals NHS Trust                   | Acute         | Fair                | Weak             |
| <b>Hillingdon</b>                                       |               |                     |                  |
| Hillingdon PCT  | PCT           | Fair                | Weak             |
| Hillingdon Hospital NHS Trust                           | Acute         | Good                | Fair             |
| <b>Hounslow</b>   |               |                     |                  |
| Hounslow PCT  | PCT           | Fair                | Weak             |
| West Middlesex University Hospital NHS Trust            | Acute         | Good                | Weak             |
| <b>Kensington &amp; Chelsea</b>                         |               |                     |                  |
| Kensington & Chelsea PCT                                | PCT           | Good                | Weak             |
| Royal & Brompton & Harefield NHS Trust                  | Acute         | Good                | Fair             |
| Chelsea & Westminster Healthcare NHS Trust              | Acute         | Good                | Fair             |
| <b>Westminster</b>                                      |               |                     |                  |
| Westminster PCT Trust                                   | PCT           | Fair                | Fair             |
| St Mary's NHS Trust                                     | Acute         | Good                | Fair             |
| Central & Westminster Mental Health & Social Care Trust | Mental Health | Fair                | Fair             |

## 6.5 Appendix Five

| Performance across SHAs for Quality of Services | Excellent | Good       | Fair       | Weak       | Total No of Trusts |
|---|-----------|------------|------------|------------|--------------------|
| <b>North West London</b>                        | <b>0%</b> | <b>56%</b> | <b>44%</b> | <b>0%</b>  | <b>18</b>          |
| North Central London                            | 13%       | 25%        | 44%        | 19%        | 16                 |
| North East London                               | 7%        | 36%        | 50%        | 7%         | 14                 |
| South East London                               | 7%        | 57%        | 36%        | 0%         | 14                 |
| South West London                               | 8%        | 17%        | 67%        | 8%         | 12                 |
| Performance across SHAs for Use of Resources    | Excellent | Good       | Fair       | Weak       | Total No of Trusts |
| <b>North West London</b>                        | <b>0%</b> | <b>0%</b>  | <b>61%</b> | <b>39%</b> | <b>18</b>          |
| North Central London                            | 6%        | 0%         | 63%        | 31%        | 16                 |
| North East London                               | 0%        | 7%         | 71%        | 21%        | 14                 |
| South East London                               | 0%        | 29%        | 36%        | 36%        | 14                 |
| South West London                               | 8%        | 25%        | 25%        | 425        | 12                 |



## 6.5 Appendix Five

| Performance across new SHAs for Quality of Services | Excellent  |           | Good       |            | Fair       |            | Weak       |           | Total No of Trusts |            |
|---|------------|-----------|------------|------------|------------|------------|------------|-----------|--------------------|------------|
|   | No. Trusts | % Trusts  | No. Trusts | % Trusts   | No. Trusts | % Trusts   | No. Trusts | % Trusts  | No. Trusts         | % Trusts   |
| East Midlands                                       | 1          | 2%        | 21         | 48%        | 21         | 48%        | 1          | 2%        | 44                 | 8%         |
| East of England                                     | 1          | 1%        | 32         | 46%        | 33         | 48%        | 3          | 4%        | 69                 | 12%        |
| <b>London</b>                                       | <b>5</b>   | <b>7%</b> | <b>29</b>  | <b>39%</b> | <b>35</b>  | <b>47%</b> | <b>5</b>   | <b>7%</b> | <b>74</b>          | <b>13%</b> |
| North East  | 3          | 10%       | 20         | 67%        | 7          | 23%        | 0          | 0%        | 30                 | 5%         |
| North West  | 5          | 6%        | 24         | 29%        | 48         | 57%        | 7          | 8%        | 84                 | 15%        |
| South Central                                       | 3          | 7%        | 17         | 38%        | 21         | 47%        | 4          | 9%        | 45                 | 8%         |
| South East Coast                                    | 0          | 0%        | 10         | 22%        | 30         | 65%        | 6          | 13%       | 46                 | 8%         |
| South West  | 3          | 5%        | 13         | 21%        | 33         | 54%        | 12         | 20%       | 61                 | 11%        |
| West Midlands                                       | 1          | 2%        | 22         | 37%        | 31         | 53%        | 5          | 8%        | 59                 | 10%        |
| Yorkshire and The Humber                            | 2          | 3%        | 19         | 33%        | 30         | 52%        | 7          | 12%       | 58                 | 10%        |



## 6.5 Appendix Five

| Performance across new SHAs for Use of Resources | Excellent  |           | Good       |            | Fair       |            | Weak       |            | Total No of Trusts |            |
|--|------------|-----------|------------|------------|------------|------------|------------|------------|--------------------|------------|
|  | No. Trusts | % Trusts  | No. Trusts | % Trusts   | No. Trusts | % Trusts   | No. Trusts | % Trusts   | No. Trusts         | % Trusts   |
| North East                                       | 1          | 3%        | 7          | 23%        | 11         | 37%        | 11         | 37%        | 30                 | 5%         |
| North West                                       | 2          | 2%        | 21         | 25%        | 48         | 57%        | 13         | 15%        | 84                 | 15%        |
| Yorkshire and The Humber                         | 2          | 3%        | 10         | 17%        | 28         | 48%        | 18         | 31%        | 58                 | 10%        |
| East Midlands                                    | 2          | 5%        | 4          | 9%         | 24         | 55%        | 14         | 32%        | 44                 | 8%         |
| West Midlands                                    | 2          | 3%        | 0          | 0%         | 34         | 58%        | 23         | 39%        | 59                 | 10%        |
| East of England                                  | 3          | 4%        | 8          | 12%        | 17         | 25%        | 41         | 59%        | 69                 | 12%        |
| <b>London</b>                                    | <b>2</b>   | <b>3%</b> | <b>8</b>   | <b>11%</b> | <b>39</b>  | <b>53%</b> | <b>25</b>  | <b>30%</b> | <b>74</b>          | <b>13%</b> |
| South East Coast                                 | 2          | 4%        | 3          | 7%         | 19         | 41%        | 22         | 48%        | 46                 | 8%         |
| South Central                                    | 0          | 0%        | 4          | 9%         | 20         | 44%        | 21         | 47%        | 45                 | 8%         |
| South West                                       | 3          | 5%        | 6          | 10%        | 30         | 49%        | 22         | 36%        | 61                 | 11%        |



## 6.6 Appendix six: Reconfigured services

| Performance across reconfigured PCTs for Quality of Services | Excellent  |          | Good       |          | Fair       |          | Weak       |          | Total No of Trusts |          |
|--|------------|----------|------------|----------|------------|----------|------------|----------|--------------------|----------|
|  | No. Trusts | % Trusts | No. Trusts | % Trusts | No. Trusts | % Trusts | No. Trusts | % Trusts | No. Trusts         | % Trusts |
| Brent Teaching   | 0          | 0%       | 0          | 0%       | 1          | 100%     | 0          | 0%       | 1                  | 0%       |
| Ealing   | 0          | 0%       | 0          | 0%       | 1          | 100%     | 0          | 0%       | 1                  | 0%       |
| Hammersmith & Fulham   | 0          | 0%       | 0          | 0%       | 1          | 100%     | 0          | 0%       | 1                  | 0%       |
| Harrow   | 0          | 0%       | 1          | 100%     | 0          | 0%       | 0          | 0%       | 1                  | 0%       |
| Hillingdon   | 0          | 0%       | 0          | 0%       | 1          | 100%     | 0          | 0%       | 1                  | 0%       |
| Hounslow   | 0          | 0%       | 0          | 0%       | 1          | 100%     | 0          | 0%       | 1                  | 0%       |
| Kensington & Chelsea   | 0          | 0%       | 1          | 100%     | 0          | 0%       | 0          | 0%       | 1                  | 0%       |
| Westminster  | 0          | 0%       | 0          | 0%       | 1          | 100%     | 0          | 0%       | 1                  | 0%       |

